



HOW DO I MAKE A RESERVATION AND PAYMENT?

Save a copy of the request form on the pool party webpage. Fill it out and email it to krcbirthdays@tempe.gov. A staff member will follow up with you about date availability and will input your reservation into the system. They will send you an email with a copy of your reservation, guidelines and instructions on how to pay over the phone or in person at the Kiwanis Recreation Center.

CAN I BOOK A WAVE CRAVE (SEMI PRIVATE PARTY) FOR ANY DATE I WANT?

No. Wave Crave Parties happen on select dates predetermined by the Aquatics Coordinator based on facility & staff availability. They take place once a month in April, May, August, September & October and twice a month in June & July ONLY. Must book three weeks in advance.

WHAT HAPPENS IF I HAVE MORE THAN 20 PEOPLE ATTENDING MY SPLASH BASH PARTY?

Extra guests will have to purchase their tickets at the front desk the day of the party. Tickets are based on first come first serve. Tickets go on sale at 1 p.m. During weekends it is recommended that extra guests arrive 30 minutes early due to potential long lines. Once the pool is at maximum capacity, people will not be admitted until other people leave the pool area.

WHAT ARE THE GENERAL ADMISSIONS PRICING FOR THE WAVE POOL IF I HAVE EXTRA GUESTS?

General admission 13 yrs. & up is \$7.00. Youth 2-12 yrs. is \$5.00. Spectator is \$4.00. Under 2 is free. Mid-day discounted fee from 3-5p.m.: general admission 13 yrs. & up is \$5.00. Youth 2-12 yrs. is \$4.00.

WHAT HAPPENS IF I HAVE MORE THAN 55 PEOPLE FOR A WAVE CRAVE PARTY?

55 is the maximum guests allowed. We have a strict lifeguard to guest ratio policy for safety reasons.

CAN WE BRING A CAKE/CUPCAKES?

Yes, you may bring cake or cupcakes as apart of your reserved pool party package.

CAN I BRING IN ICE CREAM/ICE CREAM CAKE?

No. Ice cream/ice cream cake is not allowed in the pool area due to the potential of ice cream getting mixed in with the water/chlorine system and staining the deck area.

CAN WE BRING OUTSIDE FOOD/DRINK?

The only outside food you can bring is a cake/cupcakes during Splash Bash Parties. Outside food is only permitted during the semi-private Wave Crave Parties.

MY CHILD HAS FOOD ALLERGIES, CAN I BRING IN FOOD TO ACCOMMODATE MY CHILD'S NEEDS?

Yes on a case by case basis. You must bring this to the event assistant's attention for approval/clearance.

CAN I BRING BALLOONS INTO THE POOL PARTY AREA?

No. Balloons are not allowed in the pool area. There have been issues with loose balloons damaging the industrial pool fans & have thus been banned from the area.

ARE THE 3 RESERVED TABLES INDOORS OR OUTDOORS? HOW MANY PEOPLE FIT AT A TABLE?

The reserved tables are indoors. Each table fits approximately 8-10 people comfortably.

CAN I BRING IN PARTY FAVOR BAGS FOR THE KIDS?

Yes. However, NO gum or gummies are allowed.

ARE THERE LIFEGUARDS PRESENT DURING PARTIES?

Yes, the pool is fully staffed with certified lifeguards during all parties.

IS THE POOL TEMPERATURE CONTROLLED?

Yes. The pool is temperature controlled and kept between 84° and 86° F.

HOW TALL DO YOU HAVE TO BE TO RIDE THE SLIDE? CAN I RIDE THE SLIDES WITH TUBES?

You must be at least 48" tall to ride the 116' double spiral water slide. Tubes are not allowed on the slide.